Updated: March 28, 2024

OSU Libraries: Website Information Architecture v2

Contents of this document

IA Recommendation Highlights

Below is a summary of the major changes we recommend to the current website architecture, presented previously in our Findings and Recommendations. The navigation and wireframes that follow this section are fully aligned with the changes proposed, showing how they can be applied.

One Library, Three Locations

- A new approach to the website architecture should be explored, placing all centralized content under a single umbrella (the Library system as a whole), while breaking location-specific content into separate spaces (Valley, Cascades, and Guin).

- Consistent naming conventions for the library system as a whole and the three library locations should be introduced, clarifying how these categories relate to one another.
- The navigation system should clearly identify which library location the user is visiting and how this content differs from the centralized resources of the library system as a whole.

Navigation & Wayfinding

- Reader-friendly navigation labels should be applied, using no specialized, insider terms.
- Wayfinding elements including intuitive menus, breadcrumbs, and highlighted navigation labels should indicate where a user is and how to navigate elsewhere as desired.

Consolidating Content

- A reasonable reduction of interlinking and duplicate content should be achieved.
- Any LibGuide content that does not fit the definition of a research guide should be integrated into a page within the new website system (or removed if no longer relevant).

Supporting New Users

- A concise, broad-brush overview of all that OSU Libraries offer should be made available.
- Content and architecture should be strategized to serve the needs of advanced users (to quickly perform common functions) as well as new users (providing in-context guidance).
- The principal research tools of the site (1Search, Databases, Archives, etc) should be grouped and contextualized so that first-time users can understand them in context.

Primary Navigation

These navigation items will be displayed on all pages of the website, above the fold.

0.0   **Home** *(logo links to homepage)*

1.0   **About**

2.0   **Hours**

3.0   **Happening**

4.0   **Contact**

5.0   Login

6.0   Explore Collections

7.0   Find & Borrow

8.0   Get Access

9.0   Get Support

10.0   [Explore the Library in …]

    10.1.   Corvallis

    10.2.   Newport

    10.3.   Bend

Utility navigation and shortcuts, visible above the fold:

- Site Search (with link to 1Search)

Top Navigation Wireframes
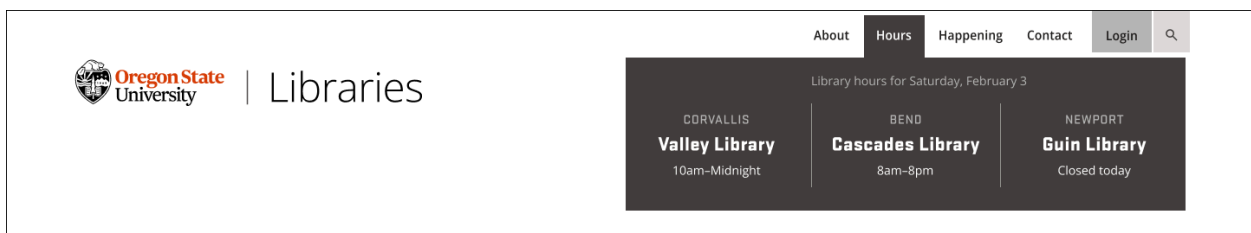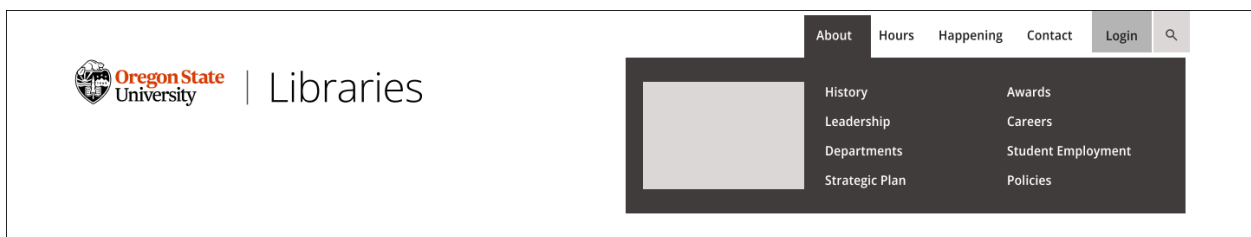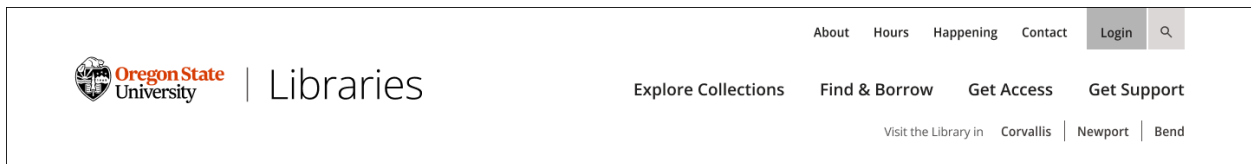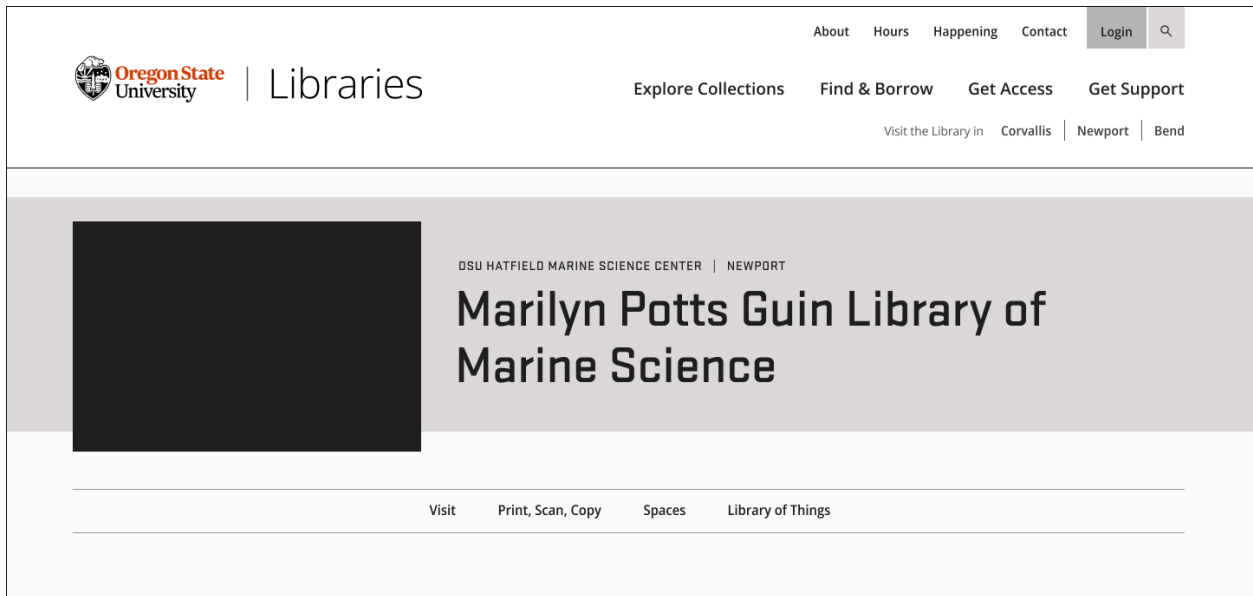
Expanded Navigation

WF = Wireframe candidate

Items shown in bold are visible in the primary navigation system. Top-level pages (e.g. 1.0 About) are located in the nav bar. Bolded child pages (e.g. 1.1. Collections) are located in a dropdown menu.

0.0   Home WF

1.0   About WF

- *All child pages to be accessible from top-level parent page.*

1.1.   History

1.2.   Leadership

1.3.   Departments

1.4.   Strategic Plan

    1.4.1.   Preamble to the Strategic Plan

    1.4.2.   What We Mean By Strategic

    1.4.3.   Mission and Vision

    1.4.4.   Strategic Goals

    1.4.5.   Strategic Priorities

    1.4.6.   The Path to Progress

    1.4.7.   Strategic Landscape (Appendix A)

    1.4.8.   Strategic Planning Committee (Appendix B)

    1.4.9.   Strategic Plan Development (Appendix C)

    1.4.10.   Strategic Implementation (Appendix D)

    1.4.11.   Unit Work Plans (Appendix E)

1.5.   Giving WF

- *This is a robust storytelling page, walking a prospective donor through all that the library is and does and why they should give (drawing on content previously contained on child pages), with a prominent link to donate. Placing all of this content on one page allows you to send a single link to prospective donors, and provides an opportunity to create a compelling and strategic story arc from start to finish.*

1.6.   Awards

    1.6.1.   Carl Totten Outstanding Student Employee Award

    1.6.2.   Kathryn Kenyon Outstanding Student Employee Award

    1.6.3.   Alice Kathryn Kidder Outstanding Student Employee Award

    1.6.4.   Robert Lundeen Library Faculty Development Award

1.7.   Careers WF

1.8. Student Employment

1.9. Policies

    1.9.1.   Animal Policy

    1.9.2.   Bicycle Policy

    1.9.3.   Chalk Markings and Graffiti Policy

    1.9.4.   Code of Conduct

    1.9.5.   Computer Use Policy

    1.9.6.   Confidentiality Policy

    1.9.7.   Course Materials Support Policy

    1.9.8.   Courtyard Policy

    1.9.9.   Creative Commons Policy

    1.9.10.   Displays Policy

    1.9.11.   Food and Drink Policy

    1.9.12.   Gifts and Donations Policy

    1.9.13.   Intellectual Freedom Policy

    1.9.14.   Library Quad Policy

    1.9.15.   Lost and Found Policy

    1.9.16.   Building Space Policy

    1.9.17.   Photography and Filming Policy

    1.9.18.   Privacy Policy

    1.9.19.   Quiet and Silent Spaces Policy

    1.9.20.   Rotunda Use Policy

    1.9.21.   Reservation Policy for Classrooms

    1.9.22.   Reservation Policy for Study Rooms

    1.9.23.   Social Media Policy

    1.9.24.   Tobacco-Free Policy

2.0 Hours

- *This is a nav label, not a link.*

3.0 Happening

- *This is a nav label, not a link*

3.1. **News** WF

3.2. **Events** WF

4.0 **Contact** WF

- *A comprehensive page containing all hours, physical addresses, and contact info for all locations; a link to each location page; an embedded contact form; and links to 2.1 Directory and 2.2 Ask a Librarian.*

4.1. **Directory** WF

- *A visually appealing, alphabetized list of staff members, with interactive filters allowing users to choose what's displayed: staff members from a specific library department, library liaisons, courtesy faculty, emeritus faculty, and/or staff members by location.*

   4.1.1.   Firstname Lastname [total 85 staff listings]

4.2. **Ask a Librarian** WF

5.0 **Login**

- *This is an outbound link to the ONID login.*

5.1.   Staff Login

- *The staff intranet login page will be linked in the footer.*

6.0 **Explore Collections** WF

- *The purpose of this page is to give new users a big-picture grasp of all the different types of materials that are available through the library system. Each of the following list items would include a few lines to tell users what it is, who uses it & why, and how to access it. The child pages below this list (e.g., 6.1.1. Shared Resources) provide additional space to go into deeper detail, if needed; not all material types require a child page. All child pages to be accessible from parent page.*
    - *Stacks (OSU-owned materials, on location)*
    - *Shared Resources (an overview of Summit/ ILL)*
    - *Journals (OSU subscriptions, databases)*
    - *Special Collections (OSU-owned, on location)*
    - *Archives (OSU-owned, on location)*
    - *Scholars Archive (theses & dissertations)*

- Library of Things
- 1Search (what it is, what it gives you access to)
- Scan & Deliver
- Digital Publishing
- Other Resources
  - 6.1.1.   Consortium
  - 6.1.2.   Interlibrary Loan
  - 6.1.3.   Databases
  - 6.1.4.   Digital Publishing
  - 6.1.5.   Other Resources

7.0   Find & Borrow

- *All child pages to be accessible from parent page.*

- 7.1.   Find Sources
- 7.2.   Use Course Reserves
- 7.3.   Request Materials
- 7.4.   Borrow Materials
- 7.5.   Renew Materials
- 7.6.   Return Materials
- 7.7.   Appeal a Fine

8.0   Get Access WF

- *This page will cover how to get online or off-campus access; options for residents & alumni; how to designate an alternate borrower; access for visiting faculty; etc. It would also have a link to 9.1 Get Accessibility Services in case anyone came looking for that. All child pages to be accessible from parent page.*

9.0   Get Support

- *All child pages to be accessible from parent page.*

- 9.1.   Get Accessibility Services
- 9.2.   Get Teaching Support
- 9.3.   Get Research Support

10.0   Locations

- *This (9.0 Locations) is a section heading, not a page nor a nav label.*
- *Each location section shown below (9.1 Valley, 9.2 Guin, and 9.3 Cascades) will have its own multi-page space in the library website with a distinct, immersive look and feel, providing staff the freedom to express their location's unique identity.*
- *Each top-level landing page (e.g. 9.1 Valley) will have space for a welcome message, prominent hours, a visually engaging News and Events feed tailored to that location, and links inviting the user to explore all that the location offers.*
- *The first-level child pages of each section (e.g. 9.1.1. Visit | OSU Valley Library) are located on a custom, location-specific sub-navigation menu.*

10.1.   Oregon State University Valley Library WF

    10.1.1.   About | OSU Valley Library

    10.1.2.   Print, Scan, Copy | OSU Valley Library

        10.1.2.1.   3D Printing

    10.1.3.   Spaces | OSU Valley Library WF

        10.1.3.1.   Study Rooms | OSU Valley Library

        10.1.3.2.   Research Rooms | OSU Valley Library

        10.1.3.3.   Classrooms | OSU Valley Library

            10.1.3.3.1.   Autzen Classroom | OSU Valley Library

                10.1.3.3.1.1.   Autzen Classroom Guidelines | OSU Valley Library

            10.1.3.3.2.   Nishihara Family Classroom | OSU Valley Library

            10.1.3.3.3.   Willamette Industries Seminar Rooms | OSU Valley Library

                10.1.3.3.3.1.   Willamette Room Guidelines | OSU Valley Library

        10.1.3.4.   Amenities | OSU Valley Library

            10.1.3.4.1.   Recycling and Composting | OSU Valley Library

            10.1.3.4.2.   Gender-inclusive Restrooms | OSU Valley Library

            10.1.3.4.3.   Computers | OSU Valley Library

            10.1.3.4.4.   Lockers | OSU Valley Library

        10.1.3.5.   Floor Map | OSU Valley Library WF

- *This page will have a comprehensive set of floor maps that can be filtered by floor or tag, eliminating the need for multiple separate map pages.*

10.1.4.   Library of Things | OSU Valley Library

10.1.5.   Exhibits | OSU Valley Library

- *This page is an overview of the Northwest Art Collection.*

  10.1.5.1.   Name of Work [total 131 works]

10.2.   The Marilyn Potts Guin Library of Marine Science WF

10.2.1.   About | OSU Guin Library

10.2.2.   Print, Scan, Copy | OSU Guin Library

10.2.3.   Spaces | OSU Guin Library

  10.2.3.1.   Study Rooms | OSU Guin Library

  10.2.3.2.   Meeting Rooms | OSU Guin Library

  10.2.3.3.   Amenities | OSU Guin Library

    10.2.3.3.1.   Lockers | OSU Guin Library

  10.2.3.4.   Floor Map | OSU Guin Library

10.2.4.   Library of Things | OSU Guin Library

10.2.5.   Research | OSU Guin Library

  10.2.5.1.   Oregon Estuaries | OSU Guin Library

  10.2.5.2.   HMSC Bibliography | OSU Guin Library

10.3.   OSU-Cascades Library WF

10.3.1.   About | OSU-Cascades Library

10.3.2.   Print, Scan, Copy | OSU Cascades Library

  10.3.2.1.   Poster Printing

10.3.3.   Spaces | OSU-Cascades Library

  10.3.3.1.   Study Rooms | OSU-Cascades Library

10.3.4.   Library of Things | OSU-Cascades Library

10.3.5.   Research | OSU-Cascades Library

Footer Menu

The footer menu would contain links to the following sites and pages:

- Oregon State University

- OSU Libraries and Press
- Oregon Digital
- Oregon Explorer
- Library Policies
- Staff Login

GET HELP
- Ask a Librarian
- LibGuides
- LibAnswers

EXPLORE LOCATIONS
- Valley (Corvallis)
- Guin (Newport)
- Cascades (Bend)

BROWSE MATERIALS
- 1Search
- Databases
- Journals
- Special Collections & Archives
- Course Reserves
- Scholars Archive
- Federal Depository Library Program

- [Social media icon links]

Current Information Architecture

Valley Library
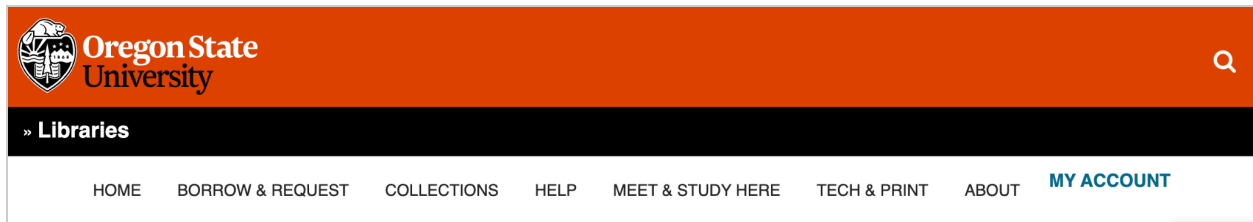
0.0   Home | Libraries

    0.1.   My Library Account

    0.2.   User account

    0.3.   The Valley Library Hours

1.0   Borrow and Request

        1.1.1.   Off-campus Access

        1.1.2.   Borrowing Off-Campus

    1.2.   Interlibrary Loan Scan and Deliver

        1.2.1.   ILL and Scan & Deliver FAQs

    1.3.   Course Reserves

    1.4.   Summit

        1.4.1.   Summit FAQs

    1.5.   Requesting New Resources for OSU Libraries

        1.5.1.   Purchase Request for Collections

        1.5.2.   Purchase Request for Collections and Course Reserves

    1.6.   Borrowing From the Library

        1.6.1.   Appealing Library Charges Form

        1.6.2.   Overdue, Lost or Damaged Materials

        1.6.3.   Loan Periods

        1.6.4.   Oregon Resident, OSU Alumni & Computer Use Accounts

        1.6.5.   Renewing

1.6.6.   Returning

1.6.7.   Alternate Borrowers

1.6.8.   Requesting online access to library services

2.0   Collection Development and Maintenance

- *Outbound link, not part of this architecture*

2.1.   Collection Management

2.2.   Responsible Use of Licensed Electronic Resources

3.0   Help

3.1.   Ask a Librarian

3.1.1.   Tutoring

3.2.   Accessibility Services

3.3.   Instructor Support

3.4.   Library How-to

- *Outbound link, not part of this architecture*

3.5.   Guides by Subject

- *Outbound link, not part of this architecture*

3.6.   Researcher Support

3.7.   Workshop Calendar

- *Outbound link, not part of this architecture*

4.0   Meet & Study Here

4.1.1.   cascades library

4.1.2.   Rooms Available for Reservation

4.2.   Study Rooms

4.3.   Room Scheduling Information & Calendars

4.3.1.   Autzen Classroom

4.3.1.1.   Autzen Guidelines

4.3.2.   The Nishihara Family Classroom

4.3.3.   Willamette Industries Seminar Rooms

4.3.3.1.   Willamette Rooms Student Use

4.4.   Research Rooms

4.5.   Partner Spaces

4.6.   Floor Maps

    4.6.1.   First Floor

        4.6.1.1.   [Map name], total six map pages

    4.6.2.   Second Floor

        4.6.2.1.   [Map name], total 22 map pages

    4.6.3.   Third Floor

        4.6.3.1.   [Map name], total three map pages

    4.6.4.   Fourth Floor

    4.6.5.   Fifth Floor

        4.6.5.1.   [Map name], total one map page

    4.6.6.   Sixth Floor

        4.6.6.1.   [Map name], total one map page

4.7.   Study Spaces Across Campus

    4.7.1.   Study Spaces

5.0   Tech & Print

5.1.   Library of Things

    5.1.1.   Board Game Collection

    5.1.2.   Kindles

    5.1.3.   Laptops

    5.1.4.   Laptop Installed Software

    5.1.5.   Lockers

    5.1.6.   Locker Policies

5.2.   Print, Scan, Copy

    5.2.1.   Students, Staff, and Faculty

5.3.   3D printing

- *Outbound link, not part of this architecture*

5.4.   Media Hub!

- *Outbound link, not part of this architecture*

5.5.   Computers

5.6.   Software

6.0   About

6.1.   Departments

    6.1.1.   Library Administration

    6.1.2.   Library Information Technology

    6.1.3.   Library Experience and Access Department

6.2.   Library Staff by Name

    6.2.1.   Liaisons to Colleges & Programs

    6.2.2.   Courtesy Faculty

    6.2.3.   Library Staff by Department

    6.2.4.   Emeritus Faculty

    6.2.5.   [Staff member name], total 85 staff pages

6.3.   History of OSU Libraries and Press

6.4.   OSULP Leadership

6.5.   OSU Libraries Policies

    6.5.1.   Animals in the Library Policy

    6.5.2.   Bicycle Policies

    6.5.3.   Chalk Markings and Graffiti Policy

    6.5.4.   Classroom Reservation Guidelines

    6.5.5.   Library Code of Conduct

    6.5.6.   Computer Use Guidelines

    6.5.7.   Confidentiality of Records

    6.5.8.   Course Materials Support

    6.5.9.   Courtyards Policy

    6.5.10.   Creative Commons

    6.5.11.   Displays Policy

    6.5.12.   Food and Drink Policy

    6.5.13.   Gifts and Donations

    6.5.14.   Intellectual Freedom

Guin Library

1.0   **Borrow & Request**

- *Nav label, not part of this architecture*
    - 1.1.1.   Borrowing Off-Campus
    - 1.1.2.   Borrowing From the Library
    - 1.1.3.   Appealing Library Charges Form
    - 1.1.4.   Overdue, Lost or Damaged Materials
- 1.2.   Purchase Request for Collections and Course Reserves
- 1.3.   Interlibrary Loan and Scan & Deliver
- 1.4.   Guin's Course Reserves
    - 1.4.1.   Copyright Notice for Course Reserves
- 1.5.   Instructor's Guide to Placing Material on Course Reserve
- 1.6.   Summit
- 1.7.   Interesting Oregon Coast Resources
- 1.8.   Guin Library Services
    - 1.8.1.   Confidentiality of Records
- 1.9.   Guin Party Pack

2.0   **Collections**

- *Nav label, not part of this architecture*
- 2.1.   Collection Management
- 2.2.   Collection Management
- 2.3.   Gifts and Donations
- 2.4.   Collection Management
- 2.5.   Course Materials Support

3.0   **Help**

- *Nav label, not part of this architecture*
- 3.1.   Ask a Librarian

4.0   **Meet & Study Here**

- *Nav label, not part of this architecture*
- 4.1.   Library Study Rooms

4.2.   Meeting Rooms

4.3.   Research Rooms

4.4.   Study Rooms

4.5.   Circulation

4.6.   Learning Commons

5.0   Tech & Print

- *Nav label, not part of this architecture*

5.1.   Guin Library Computing and Printing

5.1.1.   Computers

5.1.2.   Software

5.1.3.   Computer Use Guidelines

5.1.4.   Loanable Technology and Equipment

5.1.5.   Print, Scan, Copy

5.2.   Library of Things

5.2.1.   Board Game Collection

5.2.2.   Guin Board Games

5.2.3.   Kindles

5.2.4.   Laptops

5.2.5.   Laptop Installed Software

5.2.6.   Lockers

6.0   About

- *Nav label, not part of this architecture*

6.1.   About the Guin Library

6.1.1.   About

6.1.2.   Library Administration

6.1.3.   Library Experience and Access Department

6.2.   Visiting the Guin Library

6.3.   Library Staff by Name

6.3.1.   Liaisons to Colleges & Programs

6.3.2.   Courtesy Faculty

7.0   Publications

- *Nav label, not part of this architecture*

7.1.   HMSC Station Bibliography

7.2.   Oregon Estuaries

8.0   Robert Lundeen Library Faculty Development Award Recipients

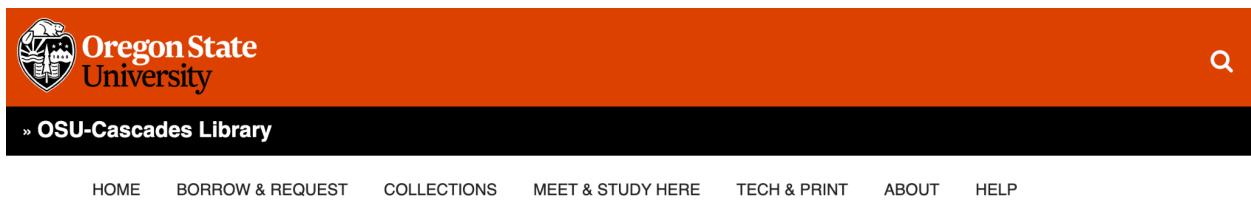**9.0   The Carl Totten, Kathryn Kenyon and Alice Kathryn Kidder Awards**

10.0   OSU Libraries News

11.0   Northwest Art Collection

11.1.   Northwest Art Collection

11.2.   Northwest Art Collection

Cascades Library

0.0   Home - OSU Cascades

0.1.   My Library Account

0.2.   My Library Account

1.0   Borrow & Request

1.1.   Borrow, Renew, Return

       1.9.4.   Board Game Collection

2.0   Collections

- *Outbound link, not part of this architecture*

2.1.   Collections

       2.1.1.   User account

       2.1.2.   Collection Management

       2.1.3.   Collection Management

       2.1.4.   Gifts and Donations

       2.1.5.   Course Materials Support

3.0   MEET & STUDY HERE

3.1.   Study Spaces

       3.1.1.   Study Spaces Across Campus

       3.1.2.   Research Rooms

       3.1.3.   Study Rooms

       3.1.4.   Circulation

       3.1.5.   Learning Commons

3.2.   Tutoring

4.0   TECHNOLOGY & EQUIPMENT

4.1.   Cascades Equipment Library

- *Outbound redirect, not part of this architecture*

4.2.   Computers, Print, Scan

       4.2.1.   Print, Scan, Copy

4.3.   Poster Printing

       4.3.1.   Creating Successful Posters

4.4.   SWIVLS

4.5.   Equipment Policies

       4.5.1.   Computers

       4.5.2.   Software

       4.5.3.   Computer Use Guidelines

5.0   ABOUT

5.1.1.   About

5.2.   OSULP Leadership

5.3.   History of OSU Libraries and Press

5.4.   OSU Libraries Policies

    5.4.1.   Rooms Available for Reservation

    5.4.2.   Code of Conduct

    5.4.3.   Resources Policies

5.5.   Overview

5.6.   Visiting

    5.6.1.   Visiting Valley Library

5.7.   OSU Libraries and Press Employment Opportunities

    5.7.1.   Student Employment

5.8.   Strategic Plan

    5.8.1.   Strategic Plan - I. Preamble

    5.8.2.   Strategic Plan - II. What do We Mean by "Strategic"?

    5.8.3.   Strategic Plan - III. Mission and Vision

    5.8.4.   Strategic Plan - IV. Strategic Goals for 2018-23

    5.8.5.   Strategic Plan - V. Proposed Priorities

    5.8.6.   Strategic Plan - VI. The Path to Progress

    5.8.7.   Appendix A - Strategic Landscape

    5.8.8.   Appendix B - Strategic Planning Committee

    5.8.9.   Appendix C - Plan Development Process

    5.8.10.   Appendix D - Implementation

    5.8.11.   Appendix E - Unit Work Plans

5.9.   Hours

5.10.   Contact Us

5.11.   Library Administration

5.12.   Library Experience and Access Department

5.13.   Liaisons to Colleges & Programs

5.14.   Courtesy Faculty